



Because it matters

# BenQ IAM new update

Version 2.0.10.1

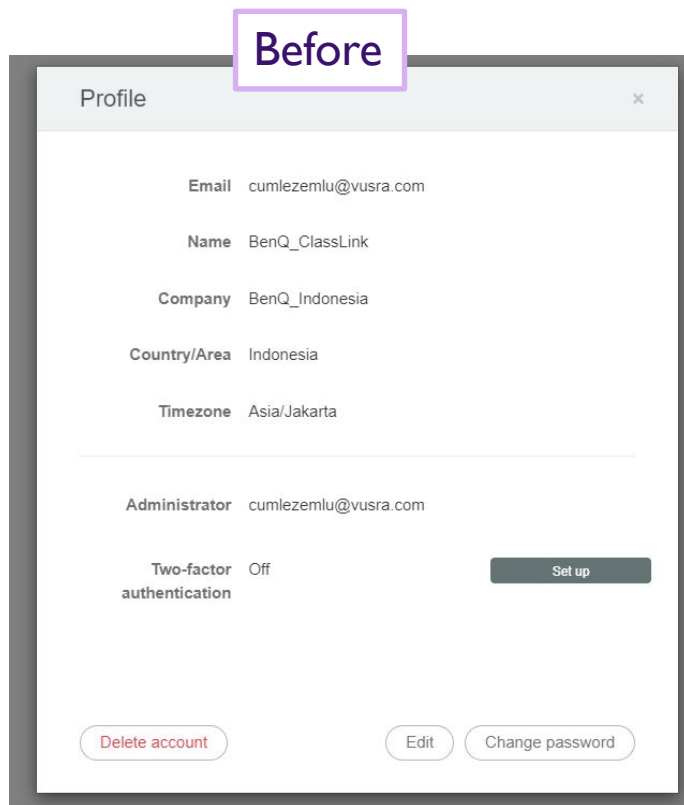


# I. Redesigned Account Settings

# Redesigned Account Settings

- The Account Settings page has been completely redesigned for a more user-friendly experience.

**Before**



The screenshot shows a 'Profile' window with a light gray header and a white body. The content is organized into sections with labels on the left and values on the right. At the bottom, there are three buttons: 'Delete account' (red outline), 'Edit', and 'Change password' (white outline).

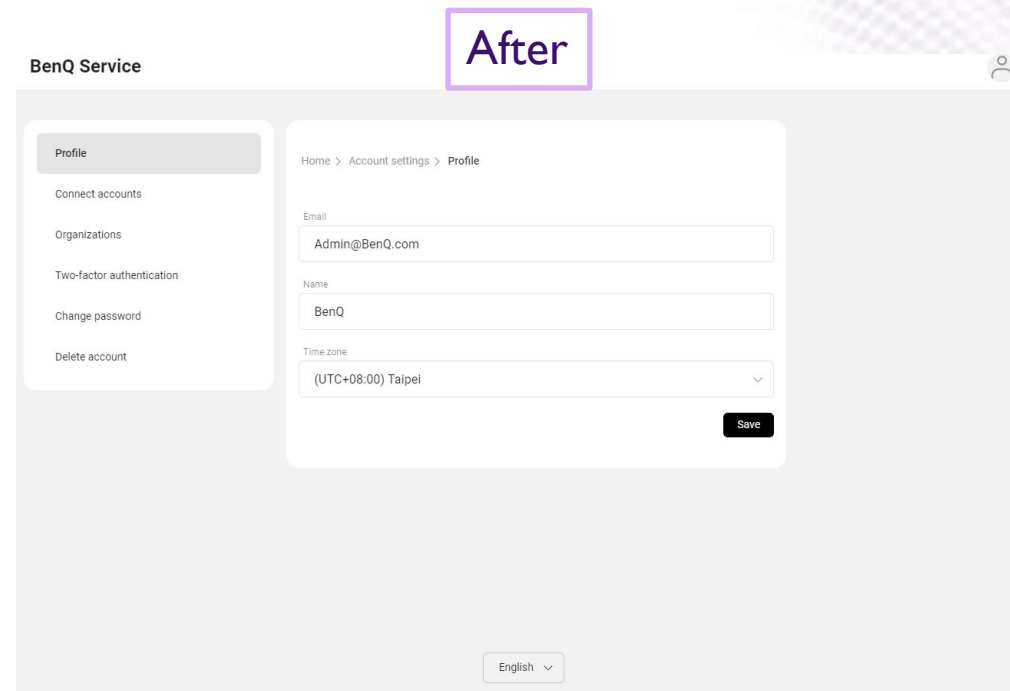
<b>Email</b>	cumlezemlu@vusra.com
<b>Name</b>	BenQ_ClassLink
<b>Company</b>	BenQ_Indonesia
<b>Country/Area</b>	Indonesia
<b>Timezone</b>	Asia/Jakarta

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<b>Administrator</b>	cumlezemlu@vusra.com
<b>Two-factor authentication</b>	Off <span>Set up</span>

Delete account Edit Change password

**After**



The screenshot shows a 'BenQ Service' page with a light gray header and a white body. The page is divided into a left sidebar and a main content area. The sidebar contains a 'Profile' section with a list of options: 'Connect accounts', 'Organizations', 'Two-factor authentication', 'Change password', and 'Delete account'. The main content area shows a breadcrumb trail 'Home > Account settings > Profile' and a form with input fields for 'Email' (Admin@BenQ.com), 'Name' (BenQ), and 'Time zone' (UTC+08:00 Taipei). A 'Save' button is at the bottom right. At the bottom of the page, there is an 'English' language selector.

BenQ Service

Home > Account settings > Profile

**Profile**

- Connect accounts
- Organizations
- Two-factor authentication
- Change password
- Delete account

Email: Admin@BenQ.com

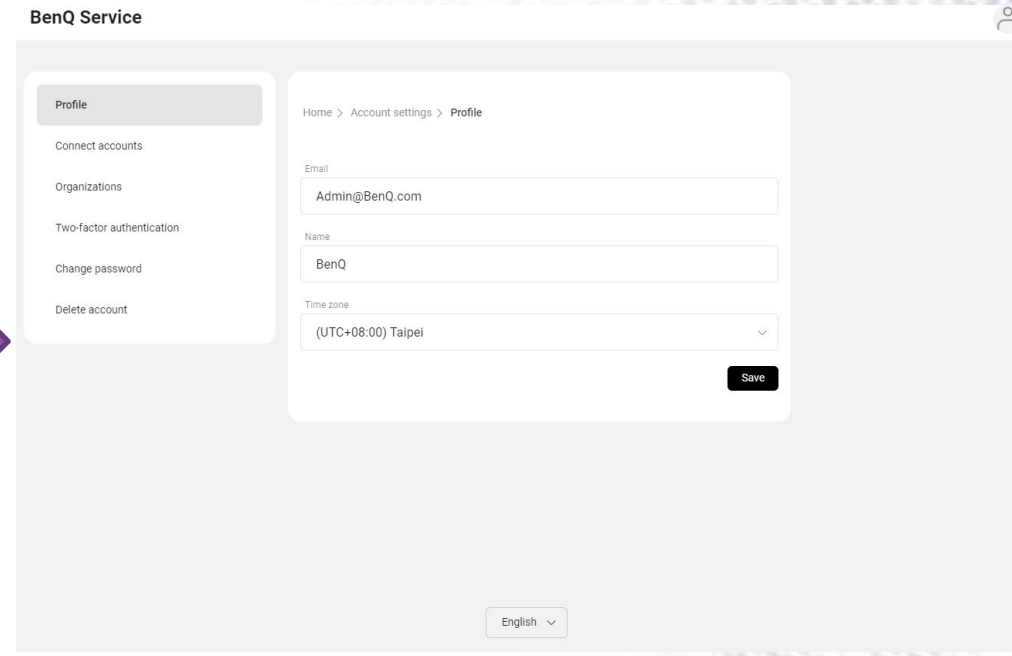
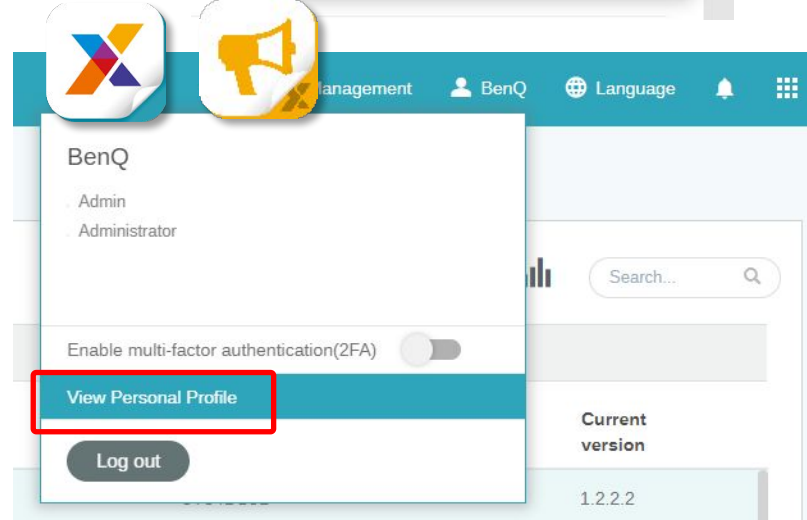
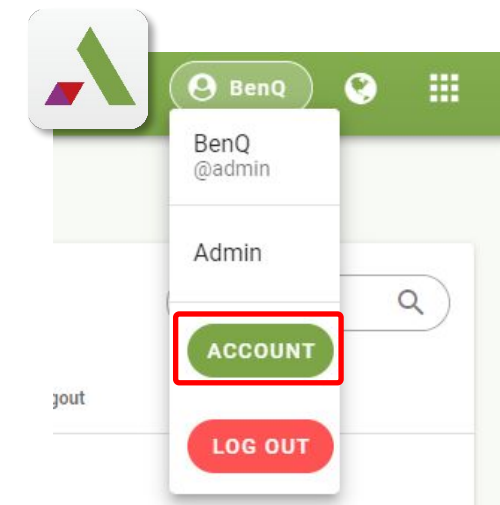
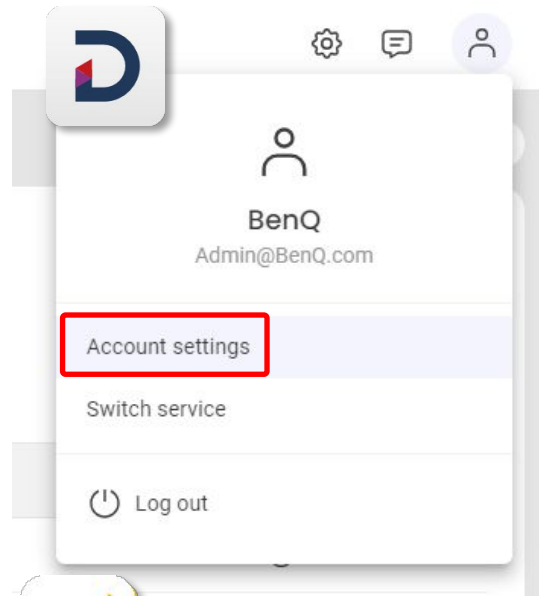
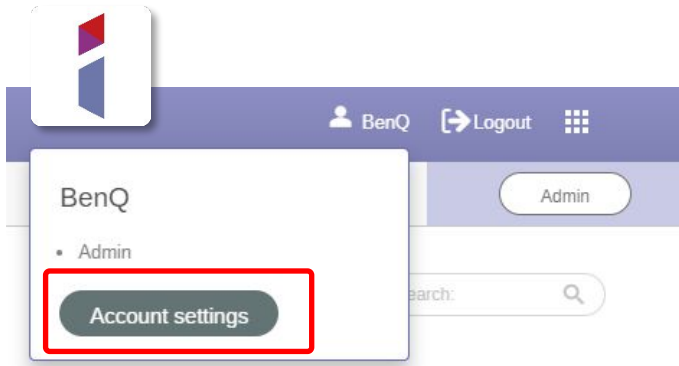
Name: BenQ

Time zone: (UTC+08:00) Taipei

Save

English

# How to access account settings?



# Account settings > Profile



## BenQ Service



### Profile

Connect accounts

Organizations

Two-factor authentication

Change password

Delete account

Home > Account settings > Profile

Email

Admin@BenQ.com

Name

BenQ

Time zone

(UTC+08:00) Taipei

Save

English

# Account settings > Organizations



BenQ Service 🔍

Profile

Connect accounts

**Organizations**

Two-factor authentication

Change password

Delete account

Home > Account settings > **Organizations**

Industry

Company

Job title

 ▼

# Account settings > Two-factor authentication



A screenshot of the BenQ Service account settings page. The page has a light gray background. At the top left, it says "BenQ Service". On the right side, there is a user profile icon. A left-hand navigation menu is visible, listing: Profile, Connect accounts, Organizations, Two-factor authentication (highlighted in gray), Change password, and Delete account. The main content area shows a breadcrumb trail: Home &gt; Account settings &gt; Two-factor authentication. Below this, the heading "Two-factor authentication" is followed by the text "Set up two-factor authentication to enhance the protection of your organization." and a "Turn on" button.

# Account settings > Change password



BenQ Service 👤

Profile

Connect accounts

Organizations

Two-factor authentication

**Change password**

Delete account

Home > Account settings > Change password

Password 👁️

New password 👁️

Confirm password 👁️

Passwords must have

- Minimum 8 characters
- At least one lowercase letter (a-z) and one uppercase letter (A-Z)
- At least one number (0-9)

**Change**



# Account settings > Delete account



BenQ Service



Profile

Connect accounts

Organizations

Two-factor authentication

Change password

Delete account

Home > Account settings > Delete account

Once you delete your administrator account:

- All company accounts managed by you will be immediately and permanently deleted.
- Your administrative privileges will be completely revoked, and you will no longer have any control within the company.
- All configurations, permission settings, and data associated with your account will be permanently lost and cannot be recovered.



Please carefully consider the irreversible impact this action will have on you and your affiliated companies. If you are certain about deleting your administrator account, please proceed with caution and acknowledge the consequences you will be responsible for.

Delete

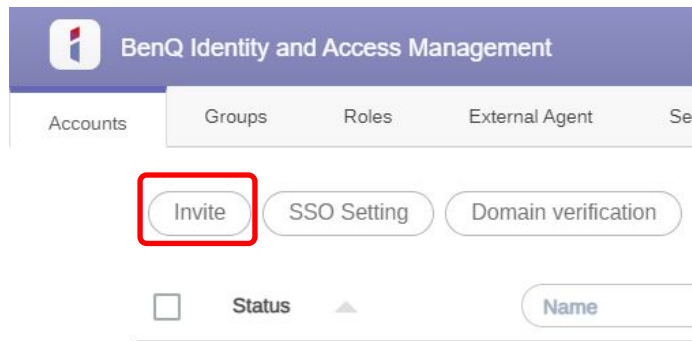


## 2. Improved user invitation process

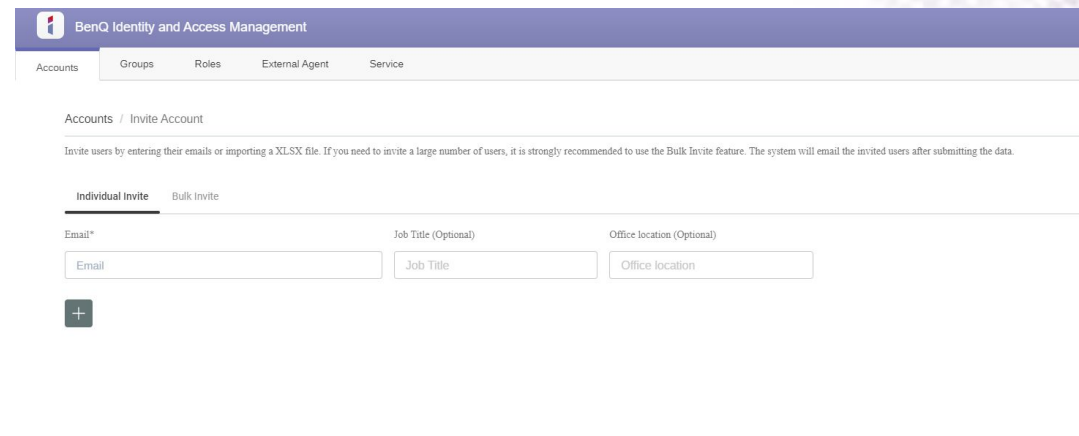
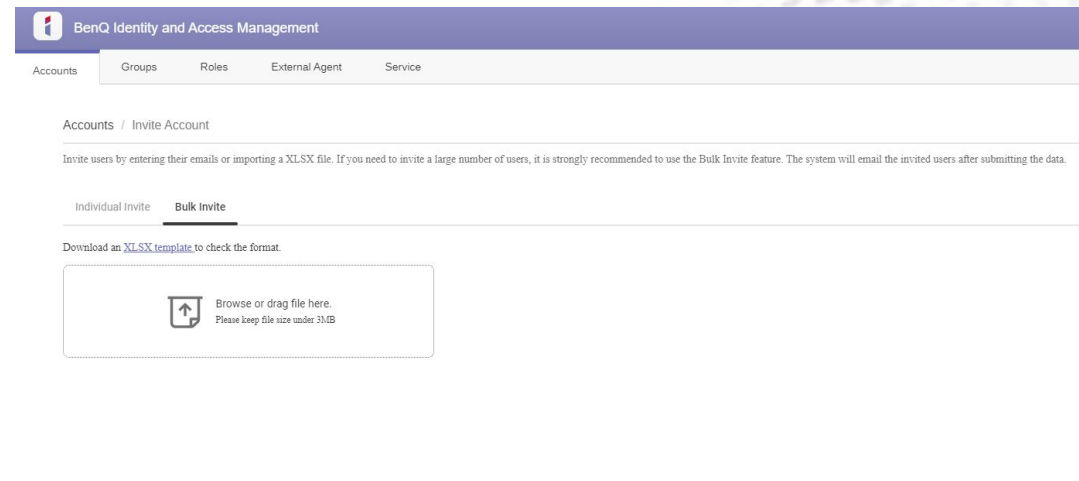
# Improved User Invitation Process



You can either do the bulk invitation,



or individual invitation.



For invitations involving a large number of users, we still recommend utilizing Single Sign-On (SSO) settings, such as AD/LDAP, Google Workspace, and Microsoft Azure AD (Entra ID).

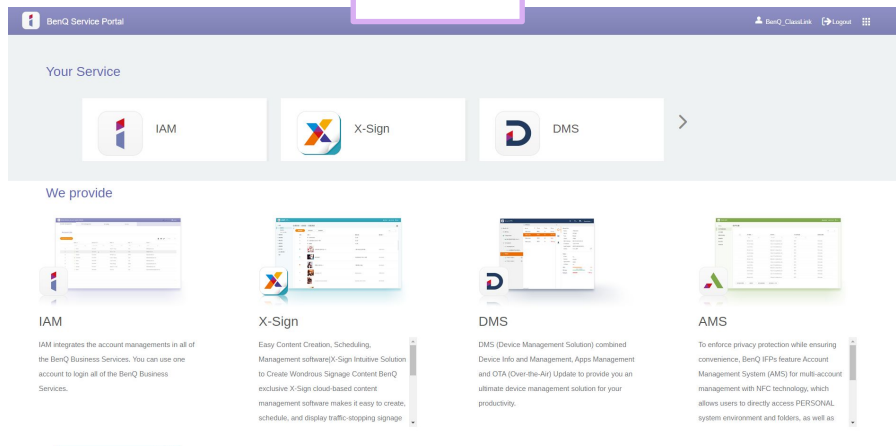
# 3. Redesigned service portal



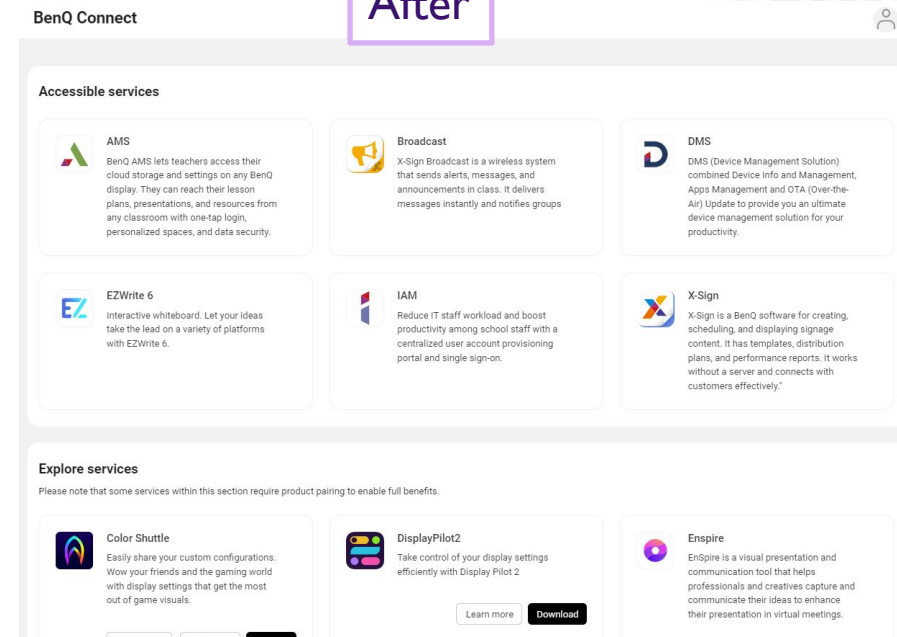
# Revamp the service portal

- The service portal page has undergone a comprehensive redesign and now includes all BenQ software for a more integrated user experience.

Before



After





Because it matters